

Due to the ever-changing and long-term impacts of COVID-19, Washington Trust Bank continues to evaluate and implement new safety protocols. On the heels of Washington and Oregon state governor announcements requiring facial coverings in public, Washington Trust is asking all customers to wear a mask while visiting our branch or office locations in Washington and Oregon. If you have a medical condition that prevents you from wearing a mask, please call your local branch manager and we will gladly make arrangements for you. Disposable masks are available upon request.

As we continue to do our part to prevent the spread of COVID-19, we are taking these preventative measures:

- Deep cleaning in branches and offices.
- Promoting the importance of hand hygiene and Centers for Disease Control and Prevention (CDC) best practices. Following guidelines from the Occupational Safety and Health Administration (OSHA), employees will be washing hands upon arrival and regularly throughout the day.
- Providing masks to our employees and customers.
- Installing germ shields in areas of interaction between employees and customers.
- Suspending non-essential business travel.
- Cancelling or postponing large gatherings.
- Temporary suspension of in-branch services at all Washington Trust branch locations (with the exception of Idaho and Pullman, WA), and for a short time, discontinuation of operations at two of our branch locations.

The following branches remain temporarily closed at this time:

Main - 717 W Sprague Ave Spokane, WA 99201

Medical Center - 105 W 8th Ave Spokane, WA 99204

Please visit watrust.com/locations for an updated list of branch hours.

Our online banking platform is always available for you to continue banking from the comfort of your own home. You can get more information and enroll in WTB Online by visiting watrust.com. Our Priority Service team is also available to assist at 800.788.4578 or washingtontrustbank@watrust.com.

Please visit watrust.com/covid19 for more information.

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